

PREPARATION FOR SCANNING DAY

Scanning day is easy for you – just sit back relax and we'll get on with it – we've got this! A couple of things to note:

1. We'll call you approx. 30 mins prior to arrival;
2. The pre-scan instructions for you are set out here:
 - Please ensure that you or someone over 18 is at the property to let us in and while we're there;
 - Please ensure doors are unlocked or that keys are available and working;
 - Please open curtains and blinds, so the window frame can be seen where possible;
 - We'll need a good view of walls, but you'll never need to remove pictures, mirrors etc;
 - Please ensure doors are unlocked or that keys are available and working;
 - Please close wardrobes, drawers etc;
 - If there's a loft, we'll need access please – this needs to be safe and straightforward. Please tell us when you book if you are unsure whether your loft access is suitable;
 - If you have any personal items in view that you don't want in the survey or photos, please remove these from view.
3. We'll set up the scanner and start the process – moving through room by room, internally and externally. Each separate scan takes c.3-8 mins;
4. We'll be taking notes and photographing the house also;
5. Your scanner will be happy to tell you more in person, or for you to watch them at work, but you can also let them get on with it – there's no obligation on you to get involved. Sit back and relax – we've got this.

That's it. Nice and simple, but please contact us if you have any questions at all.

hello@charter-projects.com

020 7404 8188

01702 898007

01273 282008

